

Please make checks payable to: <u>TriStar Tours/Escrow Account</u> and mail to: <u>Chuck Louviere</u>, <u>PO Box 892992</u>, <u>Oklahoma City</u>, <u>OK 73189</u>. Tel: (405) 823-7950 • REGISTER/PAY ONLINE: <u>www.holywordcafe.com/tours</u> • email: <u>tours@holywordcafe.com</u>

## **GENERAL CONDITIONS**

**AIR TRANSPORTATION:** Transportation is in economy class on regular scheduled **IATA** (International Air Transportation Association) Airline. Fare is based on a **GROUP/APEX** as applicable for groups flying together for entire itinerary.

**LAND TRANSPORTATION:** As specified in each itinerary is by modern air-conditioned buses designed especially for sightseeing. The cost of the land arrangements as outlined in this itinerary is based on a busload ranging for **25-39** tour participants. Whenever possible, **TriStar Tours** will help you consolidate your group to meet the minimum required.

**HOTELS:** First Class Hotels, twin bedded rooms with private facilities. Limited single rooms are available at an extra charge (\$548) and they have to be requested and confirmed by **TriStar Tours** prior to your departure.

**MEALS AND SIGHTSEEING:** Meals consisting of breakfast (Israeli buffet breakfast in Israel) and dinner are included daily. Local transportation by bus or local conveyance as indicated, the services of English speaking Guide and the entrance fees to places visited on the sightseeing tours as indicated in this itinerary.

**SERVICE CHARGES, TIPS, TAXES:** Service charges composed by facilities abroad and nominal taxes in connection with the tour price are included. Not included are airport/security taxes and fuel surcharge of \$334 per person (subject to change), tips to the guides, drivers and hotel personnel, approximately \$90, excess baggage, items of a personal nature such as laundry, after dinner coffees, tips for personal favors etc.

**DEPOSITS AND FINAL PAYMENTS:** There is a total protection on your funds. All moneys are held in an **Escrow Account**. A deposit of \$350 per person (checks only, no credit cards accepted) is required at the time of booking, plus passenger's full name as it appears on passport. Payment for the tour must be made to **TriStar Tours/Escrow Account** by the passenger through the Tour Host, who is the passenger's agent for collection and remittance of all payments. No other person is authorized to request or collect payments. Final payment is due no later than **60-days** prior to departure. If a booking is made within 60-days of departure, full payment is required at the time of booking. If payment is received within 30-days of departure, please include \$75 late fee. Returned checks are subject to an administrative fee of \$30.

SPECIAL INCENTIVES: A deposit of \$350 received by TriStar Tours no later than June 15, 2009 will entitled the passengers to a \$75 Super Saver Discount or September 15, 2009 to a \$50 Early Bird Discount.

**CANCELLATIONS & REFUNDS:** Requests for a refund must be in writing. Refunds will be issued within 45-days of receipt of written notice. For all cancellations up to 90 days prior to departure, for whatever reason, there will be an

administrative fee of \$100 per person to cover handling fees. For cancellations 89-60 days prior to departure a \$200 per person, 59-31 days prior to departure a \$300 per person and within 30 days of departure full cancellation will apply. (Trip cancellation insurance is highly recommended). Contact your Tour Host for additional details or visit <a href="https://www.accessamerica.com">www.accessamerica.com</a> (ACCAM NUMBER # BX F014396).

**ADDITIONAL CHARGES:** If you return individually and not with the group, there is a \$75 surcharge, plus any applicable air fare differential for the deviation.

**INSURANCE:** While every effort is made to ensure that baggage is properly handled, **TriStar Tours** cannot be held responsible for damage, loss or theft of luggage or personal belongings. Baggage insurance and trip cancellation insurance is highly recommended. Contact your Tour Host for additional details or visit <a href="www.accessamerica.com">www.accessamerica.com</a> (ACCAM/APPLICATION NUMBER # BX F014396).

**UNUSED SERVICES:** No refunds will be granted for missed sightseeing tours, meals, transfers or accommodations not used.

**RESPONSIBILITY:** The tour operator agrees to arrange for the tour described in this itinerary, which represents the entire agreement between the passengers and his agent, the Tour Host, and TriStar Tours. No changes or deviations are effective unless approved in writing and signed by an authorized officer of the tour operator. Except as stated herein, no person is authorized to cancel, modify, or vary the tour arrangements or make any representation or warranty concerning the tour. Except for the willful negligence of its direct employees, the tour operator assumes no liability or responsibility for any injuries, damage or loss of property, accident, delay, changes in schedules or itinerary, inconveniences, accident or illness, or irregularity or incidental damages occasioned by circumstances beyond the control of the tour operator, or by any person or season whatsoever including, but not limited to default or omission of and by a third party providing services or facilities related to or included in this tour or any part thereof, or in arranging for the same, or the acts or omissions of the Tour Host. The airlines and steamship lines are not to be held responsible for any act. omission or event during the time the passengers are not on board planes ships or conveyances. The passengers contracts, in use by the airline and steamship lines or other lines involved, when issued, shall constitute the sole contract between the airline, ship line and the passenger or purchaser of this tour and/or passenger and the tour operator assumes no liability or responsibility in connection therewith.

PLEASE READ THE TOUR CONDITIONS CAREFULLY, SINCE ENROLLMENT IN AND PAYMENT FOR THE TOUR CONSTITUTES YOUR ACCEPTANCE OF THE TOUR CONDITIONS.